



## Customer Satisfaction Survey

Our goal is to consistently exceed our Customer's expectations. Please help us in our efforts by taking a few moments to provide us with any feedback you can based on how well we performed for you on this job.

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Company: \_\_\_\_\_

PM or Job#: \_\_\_\_\_

	Very Satisfied	Satisfied	Neutral	Very Dissatisfied
1. How satisfied are our with our safety culture, practices and procedures?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. How satisfied are you with the quality of work we provided?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. How satisfied are you with our responsiveness to meeting your needs (on ease of doing business, flexibility, time)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. How well do we communicate in regards to job status and issues that may impact scope, schedule, cost or deliverable commitments?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. How satisfied are you with our capability to help you achieve your business objective?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. How satisfied are you with the timeliness and accuracy in our billings and documentation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. How satisfied are you with the service provided in comparison to that of our competitors?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. How can we improve on the above? \_\_\_\_\_

\_\_\_\_\_

9. Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please submit this form by one of the following: Email: [feedback@mgeunderground.com](mailto:feedback@mgeunderground.com)

Mail: PO Box 4189, Paso Robles, CA 93447